

# WELCOME TO

# Fire Writer<sup>2</sup>

## INTRODUCTION

The original FireWriter was first launched in 2004 by Fire-Dex and has been considered the industry standard since that time. FireWriter2 is the next generation using the latest technologies and includes ALL custom options Fire-Dex has to offer.

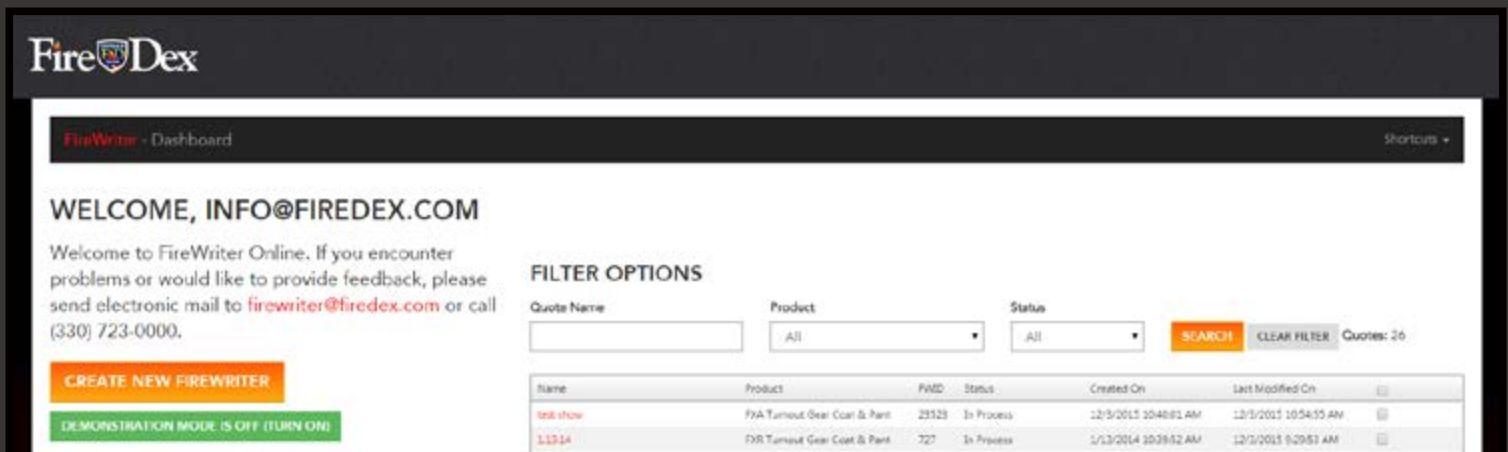
FireWriter2 can be used by anyone. Purchasers and users of turnout gear are able to use the program to build the ideal set of turnout gear for a department's specific needs, Fire-Dex Distributors can then use FireWriter2 to submit orders for gear directly to Fire-Dex.

All options Fire-Dex has to offer can be viewed and selected through FireWriter2.

Gear can be customized to be more breathable for warmer climates or more insulated for colder climates. Choose the perfect pocket for your size radio, the exact flashlight holder for the model you use, or the bail-out options for your specific harnesses type and descent device. The combinations of choices are endless.

## GETTING STARTED

Go to [firewriter.firedex.com](http://firewriter.firedex.com). Click on "Create an Account" and enter your account information. An email will then be sent to the address you gave during registration. You will then need to access that email and click the activation link. When you log in, it will take you to your Dashboard. The Dashboard is where you will see all quotes/specifications you have created.



The screenshot shows the FireWriter2 Dashboard. At the top left is the Fire-Dex logo. Below it, the text reads "FireWriter - Dashboard" and "Shortcuts". The main heading is "WELCOME, INFO@FIREDEX.COM". Below this, a welcome message says: "Welcome to FireWriter Online. If you encounter problems or would like to provide feedback, please send electronic mail to [firewriter@firedex.com](mailto:firewriter@firedex.com) or call (330) 723-0000." There are two buttons: "CREATE NEW FIREWRITER" (orange) and "DEMONSTRATION MODE IS OFF (TURN ON)" (green). To the right, there is a "FILTER OPTIONS" section with three dropdown menus: "Quote Name" (empty), "Product" (set to "All"), and "Status" (set to "All"). There are also "SEARCH" (orange), "CLEAR FILTER" (grey), and "Quotes: 26" (grey) buttons. Below the filters is a table with the following data:

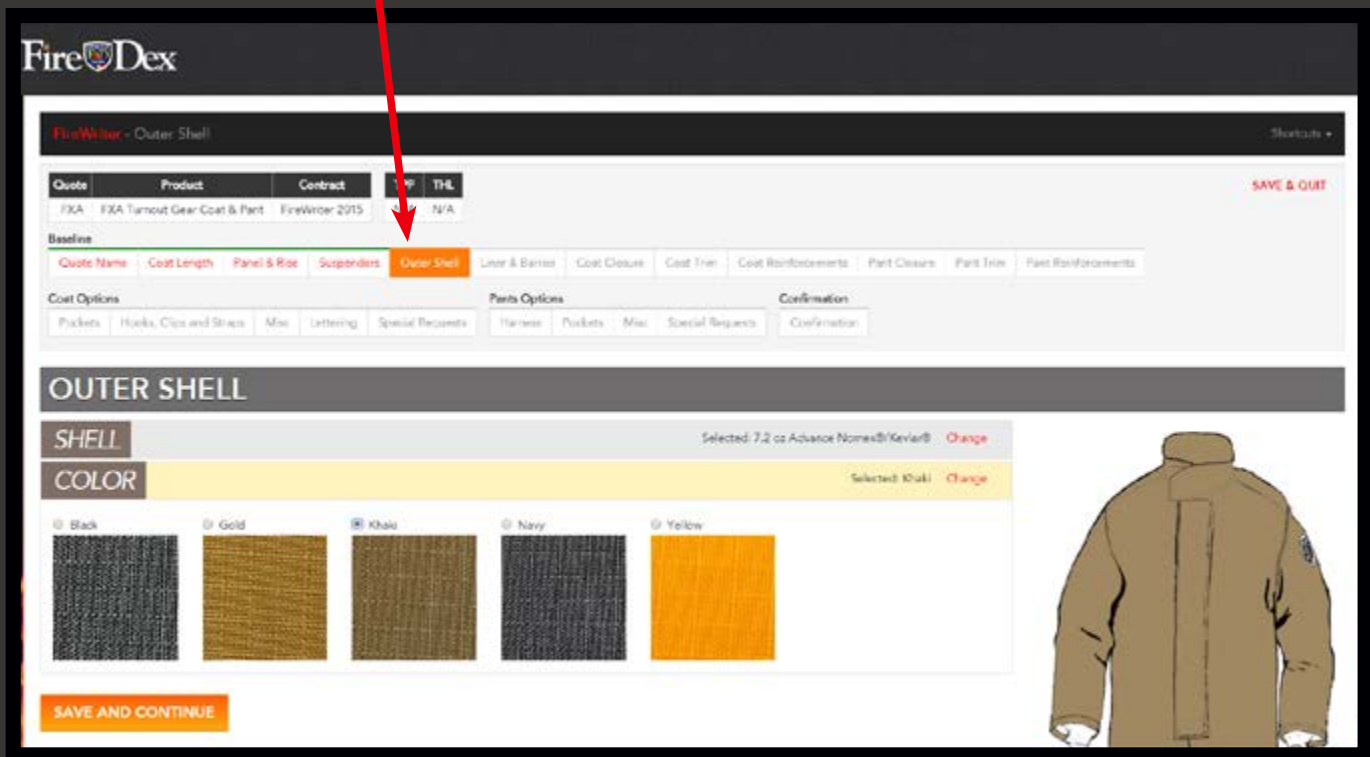
Name	Product	FWD	Status	Created On	Last Modified On	
<a href="#">link show</a>	PXA Turnout Gear Coat & Pant	23129	In Process	12/5/2015 10:48:01 AM	12/5/2015 10:54:15 AM	
<a href="#">11314</a>	DR Turnout Gear Coat & Pant	727	In Process	1/13/2014 10:38:42 AM	12/5/2015 9:29:51 AM	

## GETTING STARTED, CONTINUED...

Click “Create a new FireWriter”. Click on any style of Turnout Gear for a brief description of the model’s features. For further details on the differences between the models, visit [www.firedex.com](http://www.firedex.com). If you would like create Proximity Gear, Express Turnout Gear, or ParaDex EMS or USAR Gear, click on the tab to select your line of choice.

Next, choose your garments and name your FireWriter.

The first several sections are a part of the “Baseline”. This section contains items that are required by NFPA or are required information for Fire-Dex to complete the order. You will not be able to move about the other sections until all Baseline sections are completed. All items after the baseline are essentially optional. Sections will show a green bar above them as you complete them.



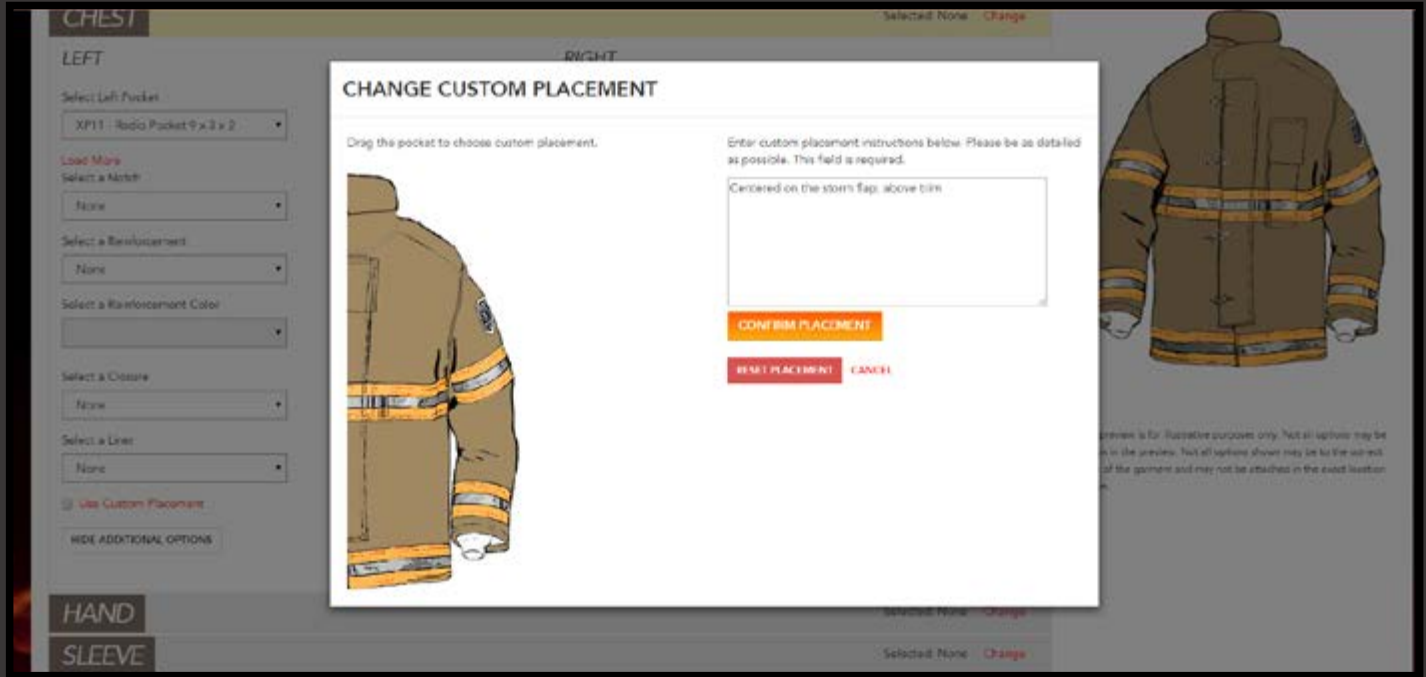
There are many different Outer Shell fabrics to choose from. Many will opt for the fabric the department already uses, however for more information on fabrics you can contact your Fire-Dex [Regional Sales Manager](#), your local [Fire-Dex Distributor](#), or visit the fabric manufacturer websites for further information ([Tencate](#), [Safety Components](#), [NorFab](#)).

Your next choices are for Thermal Liner and Moisture Barrier. There are many combinations here which can seem overwhelming. When you choose a combination, two numbers will appear in the THL and TPP boxes at the top of the page. These numbers can help you decide which combination is right for you. THL stands for Total Heat Loss and TPP stands for Thermal Protective Performance. The greater your Thermal Protective Performance is, the lower your Total Heat Loss will be. If you are in a colder climate, a garment with a high Thermal Protective Performance and lower Total Heat Loss will work well for you. In hotter climates however, greater Total Heat Loss is often important to prevent heat exhaustion.

# CHOOSING OPTIONS

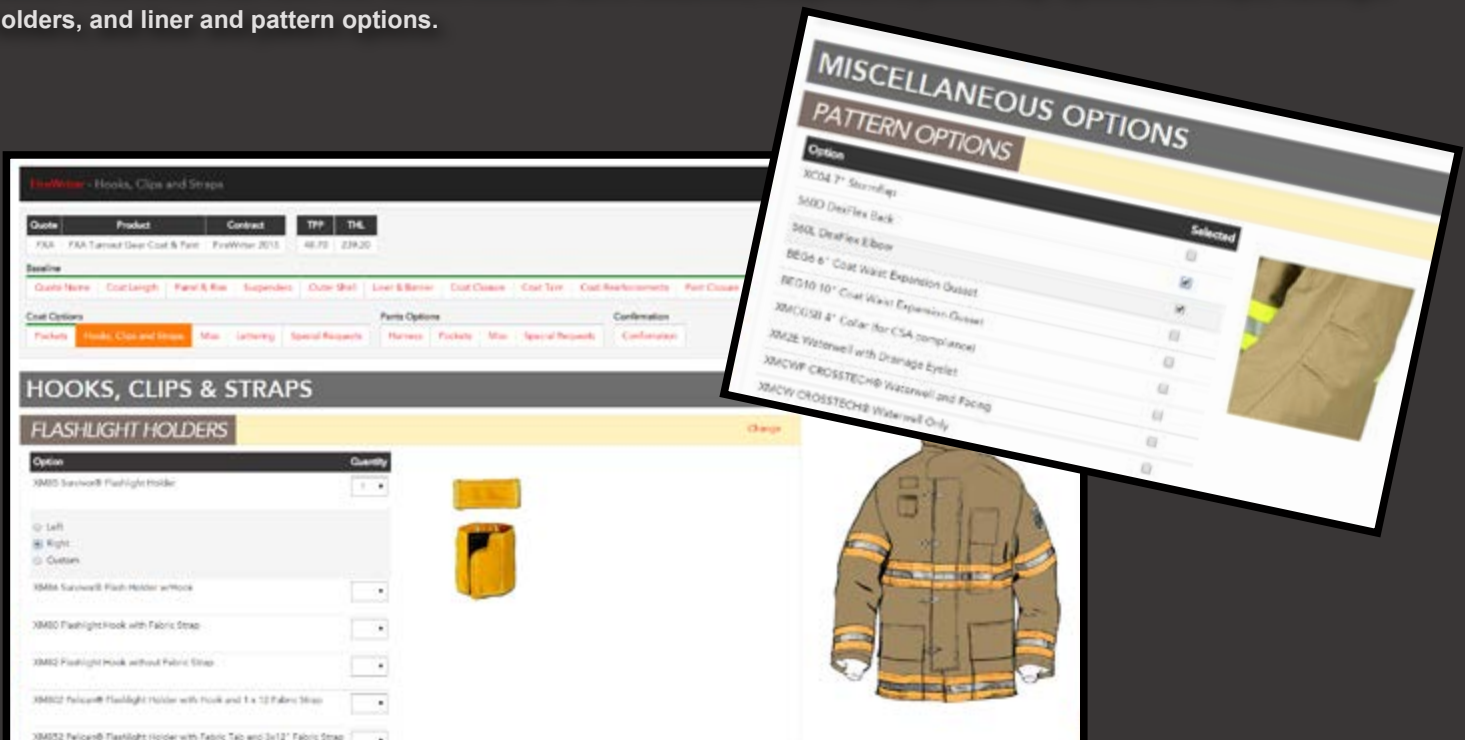
## Drag and Drop - Custom Placement

It can be difficult to communicate exactly where you need an option placed when it's not "standard". For all of those custom placements of pockets, clips, straps, etc., we've added the capability to drag and drop your item on a graphic representation of your coat.



## Thumbnail Photos

As you scroll over items and options, a photo of the item will appear so you can see that you've chosen the right option. Some of the areas that have this feature include fabric swatches, suspenders, pocket flap options, mic clips, flashlight holders, and liner and pattern options.



## Graphic Representation Customized Product Graphic

FW2 programming software allows for visual representations of the product with options that change as user selects them to provide a more accurate sense of finished product.



## HOW TO ORDER WHEN FINISHED

Once you have completed a FireWriter for gear you would like to purchase, your order will go through your local [Fire-Dex Distributor](#). Once you have connected with a Distributor Representative, you can send your FireWriter directly over to their account for them to review and order. To do this, you will click “Share a Copy” on the final Confirmation Page and enter your Rep’s email address.



For additional information on Fire-Dex product or the ordering process, please contact a [Fire-Dex Distributor](#) or Fire-Dex [Regional Sales Manager](#). If you are having technical difficulty, please email [info@firedex.com](mailto:info@firedex.com).